

Intercultural Trainer Lab – December 3rd - 6th, 2026 (Online)

General Terms and Conditions

Registration

The participant accepts the applicability of these General Terms and Conditions by registering for the event through the Website (www.intercultural-trainer.org/registration). We will carefully review the registration form and contact you if we have any questions or need more detail to ensure a good fit for the program. Only fully completed registration forms will be accepted. Once the registration is accepted, we will issue an invoice. If the invoice has not been paid after the expiry of the payment period or within 30 days of issuance, InterCultur gGmbH has the right to refuse the participant or participants admission to the course with immediate effect.

Participation Conditions

During the registration procedure, the participant will see which payment options apply to them. The registration will only be confirmed upon receipt of payment of minimum 50% of the tuition fee. The remaining 50% of the tuition fee needs to be transferred by November 2nd, 2026, at the latest. Participants can also decide to pay the full amount in one transfer. Please ensure that the full tuition fee is received in our account. Please be aware that banks both in the country of origin and destination of the transfer usually charge international transfer commission which needs to be covered by participants.

If the maximum capacity of participants is reached, the organizers reserve the right to refuse any further registrations. If the desired course is fully booked, the participant may be placed on a waiting list.

The fees for training courses are specified in the program and on the registration forms belonging to the event. All prices are exempt from VAT according to § 4 No. 22 letter a UStG because of instructional nature. InterCultur gGmbH can refuse the participation in training courses and the issuance of the evaluation documents if the participant is in arrears with his*her payment obligations.

Cancellation Policy

Notification of cancellation must be made in writing via email to the organizers. The notification must include all the relevant information regarding the bank account to which the refund will be remitted. Registrants are responsible for cancelling their own travel and accommodation reservations. The organizers do not accept liability for travel or accommodation costs.

Cancellation Fees

If the written notification of cancellation is received by November 2nd, 2026, 75% of the total tuition fee for the Intercultural Trainer Lab will be reimbursed.

We regret that no refunds will be made for cancellations after November 2nd, 2026. Refund requests will only be processed after the Intercultural Trainer Lab.

Cancellation of the Intercultural Trainer Lab

The event may be postponed, cancelled, or downsized due to extreme weather, industrial action, force majeure, such as in the case of insufficient applications, or any event beyond the control of the organizers. In the case of postponing, cancelling or downsizing the Intercultural Trainer Lab the organizers will immediately inform all the registrants by email. In case of cancelling the Intercultural Trainer Lab, the registrants are entitled to a full refund of the paid fees.

The organizers cannot be held responsible for any cost, damage or expenses which may be incurred by the registrant as a consequence of the event being postponed, cancelled, or downsized.

Modification of the Program

The Intercultural Trainer Lab organizers reserve the right to modify the program. We shall strive to organize the Intercultural Trainer Lab as published but the scheduled lecturer and trainers cannot be guaranteed.

Training Material

All teaching materials are protected by copyright. The participant is granted a single, non-transferable right of use exclusively for their benefit and the purpose of further education and training. Any

dissemination or reproduction - even in part - is not permitted. Any use of the documents beyond the purpose of further education and training is only permitted with the approval of InterCultur gGmbH. The restrictions as mentioned above on the use of teaching materials also apply to sample material made available for training and other educational purposes.

Training Platform

In the case of online training, the participant is obligated to keep the user name and password for access to the online platform secret and to protect them against misuse by third parties. Activities that take place beyond the participant's access are the responsibility of the participant.

Data Protection

InterCultur gGmbH complies with the Data Protection Regulation and the Federal Data Protection Act. Details on data processing are listed in the privacy policy of InterCultur gGmbH. <https://intercultural-trainer.org/privacy-policy/>

Lecturers

There is no entitlement to have a specific lecturer teach a course, and this also applies if this lecturer was announced by name in advance. InterCultur gGmbH will ensure that all lecturers have the appropriate qualifications to adequately convey the training contents.

Liability and Insurance

The organizers will not assume any responsibility whatsoever for any damage or injury to persons or property during the Intercultural Trainer Lab.

Information on Online Dispute Resolution

The European Commission has created an internet platform for online dispute resolution. The platform is a contact point for extrajudicial settlements of disputes regarding contractual obligations arising from online purchase agreements. Customers can reach the platform on: <http://ec.europa.eu/consumers/odr/>.